

Timeline of Outage

- *12.47 AM: Routine primary n/w capacity upgrade in an av. zone in US East Region*
- Traffic shifted off several primary n/w routers to other primary n/w routers
 - Critical Error: someone shifted traffic for one such router to a secondary n/w router
- => Several EBS volumes now had no/bad primary n/w
 - Primary n/w disconnected
 - Second n/w has low capacity and thus overwhelmed
 - Many primary replicas had no backup
- Team discovered critical error and rolled it back

(Is it over yet?)