

Overview

- Occurred on April 21st, 2011
- AWS published a post-mortem analysis
 - <http://aws.amazon.com/message/65648/>
- Not our goal to say AWS is a bad infrastructure
 - In fact, quite the opposite – AWS treated customers very well
 - After the outage, AWS is still market leader
 - AWS fixed infrastructure to prevent recurrence
- During the outage
 - Several companies using AWS EC2 went down, e.g., Reddit, FourSquare
 - AWS dashboard showed problems with EC2, and other storage
 - Lasted 3.5 days (at least)
 - Led to some data loss