Human Error Examples

- A system operator mistakenly deleted the $38 billion Alaska Permanent Fund database and then deleted its backup.

- A maintenance contractor's mistake shut down the Oakland Air Traffic Control Center.

- A State of Virginia technician pulled the wrong controller and crashed a redundant SAN that already had suffered a controller failure.

- A technician with DBS Bank made an unauthorized repair on a redundant SAN and took down both sides.

Source:
http://www.availabilitydigest.com/public_articles/0704/data_center_out ages-lessons.pdf