

Timeline (Contd.)

- *11.30 am: Team figures out how to prevent EBS servers in av. zone from futile re-mirroring*
 - Affected av. zone slowly recovers
- Customers still continued to face high error rates for new EBS-backed EC2 instances until noon
 - Another new EBS control plane API had recently been launched (for attaching new EC2 instances to volumes)
 - Its error rates were being shadowed by new errors
- Noon: No more volumes getting stuck
- But 13% volumes still in stuck state